Maryc Sisson 1675 24th Ave San Francisco CA 94122

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I was an AT&T customer for years waiting for an upgrade to promised amazing new service that would reach my block very soon. For years, we waited and paid for ultra fast internet service. Every time we checked our internet speed with an outside service, we would find it was actually performing at their cheapest/slowest service rate while were still being billed for their highest plan. During this time they also routinely added services we did not want and increased our rates. Our bill went from \$49.99/month to about \$300/month for the same service.

We have had Sonic internet for over a year now. Our speed is more than 10x faster for less than our cheapest AT&T plan. Even better, customer service is honest and reliable.

Maryc Sisson